

Terms and Conditions

Reservations of accommodation are accepted by Doonreagan on the following conditions.

1. Our trading name is Doonreagan. Bookings with Doonreagan will form a direct contract between you as a guest and Doonreagan. It will be subject to the following terms and conditions:
2. To secure a booking, a deposit of €100 is payable through our website. Full payment is due 6 weeks prior to the start of the booking, or at the time of booking if this is later. If the balance is not received by the appointed date, Doonreagan shall be entitled to cancel the booking and any deposit and payment already made shall be forfeited without prejudice to Doonreagan's right to claim for the balance of the total price.
3. If you wish to cancel your booking, you must immediately notify Doonreagan by email. If the cottage can be relet, Doonreagan will refund the deposit of €100. If cancelled within 6 weeks of arrival, the deposit will not be returned. Cancellations are accepted in circumstances beyond your control, such as Covid restrictions or serious illness, and the deposit will be returned, unless you wish to rebook at a future date.
4. By making the booking, you undertake to pay all extra charges as set out on the website and to indemnify Doonreagan against any damage or loss caused by yourself or any member of your party. When more than one cottage is booked, you as the person making the booking accept responsibility for each cottage, and also for the games/reading room. As the person making the booking, you also accept liability for any damage caused by dogs brought by your party. Dogs must never be left unattended, are not allowed on soft furniture, and you must undertake to pick up after them.
5. The cottages are not available until 4 p.m. on the start date unless prior permission has been obtained. The cottages must be vacated by 11 a.m. on the final day of the letting and left in the clean condition in which it was found. A charge of €100 will be made for each cottage that is left uncleaned.
6. Doonreagan does not accept any liability for loss of or damage to, personal effects, baggage, motor car, or any other item belonging to you or any member of your party.
7. The total number in your party should not exceed the maximum number stated for any of the cottages.
8. Doonreagan reserves the right to terminate the letting without notice and without refund for a breach of this contract.

9. While every effort is made to ensure that the cottage descriptions contained on the website are correct, Doonreagan reserves the right to modify any specifications that are considered necessary in the light of the operating requirements. Where possible, clients will be notified of changes before commencement of their holiday.

10. If the guest is not entirely satisfied with any aspect of the accommodation offered, Doonreagan should be contacted immediately and the guest should cooperate to resolve the problem. Unless this procedure is strictly observed, we cannot consider any claim arising out of complaints.

11. Doonreagan reserves the right to enter the cottage in case of emergency.

12. If it can be shown to be beyond our control, Doonreagan cannot be held responsible for the failure of services such as WiFi, mobile coverage or electric power supply.